

EDUCATIONAL TECHNOLOGY TECHNICAL SUPPORT

- QUALIFICATIONS:**
1. Knowledge of computer platforms
 2. Knowledge of associated technology (printers, internet, etc.)
 3. Recommendations of High School computer instructor
 4. Such alternatives to the above qualifications as the Board may find appropriate and acceptable.

REPORTS TO: Computer Technologist

JOB GOAL: To keep computers and associated technology in optimal operating condition.

PERFORMANCE RESPONSIBILITIES:

1. Hardware support:
 - a. Troubleshoot hardware failures;
 - b. Perform upgrades
 - c. Install new systems
 - d. Perform routine maintenance/cleaning
2. Software support:
 - a. Troubleshoot software problems
 - b. Perform upgrades
 - c. Install new software
3. Scope: These jobs assigned through District work order form.
4. Performs other tasks assumes other responsibilities within the overall scope of the position which the supervisor may assign.

WORK SCHEDULE:

As work is scheduled between 7:15am and 6:00pm Monday through Friday.

TERM:

School year only